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PORT TERMINAL EXPECTATIONS

LEAD TIME:

FOR IMPORTS: FIVE (5) DAYS PRIOR TO VESSEL ARRIVAL OR THREE (3) DAYS PRIOR TO SCHEDULING IF POSSIBLE.

FOR EXPORTS: ONE (1) TO THREE (3) DAYS PRIOR TO LOADING DATES, IF POSSIBLE

LOCAL MOVES:

SAME-DAY-SERVICE:	ESTIMATED EXPECTED TIME 11:30 AM TO 12:30 PM; THIS IS WITH PRIOR 1-3 DAYS NOTICE.
EARLY MORNING APPTS:	PLEASE REQUEST PRE-PULL ONE (1) DAY BEFORE YOUR APPOINTMENT.
TRANSPORTATION > 50 MILE RADIUS	MUST BE PRE-PULLED & MUST HAVE 3 DAY LEAD TIME ON REQUEST.

HOW TO AVOID DELAYS

CLEAR CARGO AT PORT OF DISCHARGE, INSTEAD OF THE INLAND RAMP LOCATION. IF THE LATTER IS DONE, ADDITIONAL LEAD TIMES MAY OCCUR IN SECURING TRUCK POWER. SUBMIT FREIGHT PAYMENT, ORIGINAL BILLS OF LADING AND CUSTOMS CLEARANCE AS SOON AS POSSIBLE. WE WILL CONTINUE TO ASK FOR A MINIMUM OF 48 HOURS PRIOR TO LFDS (LAST FREE DAY) AT PORT OR RAIL. SOME MARKETS MAY REQUIRE LONGER NOTIFICATION TIMES DUE VARYING TRUCK POWER AVAILABILITY.

SUBMIT DELIVERY ORDERS AS QUICKLY AS POSSIBLE.

PROVIDE FLEXIBILITY IN WAREHOUSE APPOINTMENT TIMES AND SCHEDULING.

TERMINATING DOOR MOVES AT THE LOCAL PORT OR RAIL IS APPLICABLE IN THE EVENT OF TRUCK POWER CANNOT BE LOCATED.

